

**US - India**



***October 2008***



# ATFM and CDM:1970s

---

- Local Bias to operations - lack of system connectivity
- Frequent unplanned airborne holding
- Fuel Costs
  - a) associated with holding
  - b) cost of fuel rising
  - c) carriage of additional fuel resulting in lost revenue
- Delays, delays, delays
- Few knew of the extent and impact of this kind of operation
  - a) this lack of information sharing led to a loss of schedule integrity
  - b) information dissemination to passengers was also limited/inaccurate

# ATFM and CDM:1980s

---



- Air Traffic Controller Strike
- Creation of many additional sectors
- Significant cultural changes as replacements were not militarily trained
- Early days of system flow control



# CDM: 1990s - Present

## 1993 – FAA Airline Data Exchange (FADE)

- **Purpose:**
  - Would the exchange of up-to-date airline schedule information result in improved traffic management decision making?
  - Would the exchange of schedule information improve the use of airport arrival capacity when capacity was reduced?
- **Problem:**
  - FAA assigned ground delay minutes on the assumption that scheduled air carriers would fly their published schedule (OAG).
  - Air Carriers would cancel flights but would not share the information with the FAA fearing the FAA would assign arrival slots to their competitors.
- **Assumptions:**
  - Current technology could be modified to accept schedule information and not penalize participants providing the information.
  - Benefits to the airlines would occur in two ways;
    - Improved decision making.
    - Schedule compression which reduced delays by moving up flights up into unused “slots” or capacity.



# History of CDM

---

- **1994 Process:** “War game” scenarios
  - 13 air carriers and FAA traffic flow management experts.
  - Simulated a reduction in arrival capacity at four (4) airports.
- **Results:**
  - Common situational awareness and real time data exchange improved the methodology used to take advantage of available capacity.
  - Fewer Ground Delay Programs (GDPs) were necessary.
  - When GDPs were necessary, the time parameters were reduced.
  - Real time data exchange produced significant and tangible economic benefits for the participants.

# History of CDM

---



- **Solution:**
  - Create FSM to enable real time data exchange between air carriers and FAA.
  - Integrate FSM into the Enhanced Traffic Management System (ETMS).
- FSM is the technological cornerstone of CDM.
- 1995 CDM officially formed as a government / industry initiative



# CDM Hurdles

---

- Culture
  - Lack of system understanding and how individual actions impact the whole
  - FAA – Command and Control culture
  - Prioritizing airspace / airports
  - Challenging “First Come First Served”
  - Trust
  - Resistance to Change
  - Who is the customer?
- Technology
  - Connectivity / infrastructure / Open platforms
  - Protecting proprietary information
  - Protecting VIP/Military/Security information
  - Integration ETMS/FSM into existing stand alone systems
  - Modernization challenges (Host, STARs, Flight Management Systems, Flight planning systems,)
  - Web-based applications
- Funding



# CDM Breakthroughs

---

- **Data Exchange:**
  - Create common situational awareness through shared information.
  - All stakeholders have same information on system demand and constraints.
  - All stakeholders have access to common platforms / technology.
- **Distributed Planning**
  - NAS stakeholders can provide input into traffic management decisions to ensure that limited resources are used in a manner that accommodates individual business needs.
- **Performance Analysis**
  - Performance analysis data is used to further enhance system performance.
- These breakthroughs have become the principles of today's CDM program as well as the creation of individual successful elements that cumulatively make up CDM.
  - The CDM Program focuses on several air traffic management initiatives and is not a single goal, but a philosophy of how business could best be done.





# CDM Technological Breakthroughs

---

- 1996: Flight Schedule Monitor (FSM)
- 1999: Post Operation Evaluation Tool (POET)
- 2000: Route Management Tool (RMT)
- 2001: Post Analysis Flight Schedule Analyzer (FSA)
- 2002: Real Time FSA
- 2003: Slot Credit Substitutions
- 2004: General Aviation Airport Programs (GAAP) / Flow Evaluation Areas (FEA) / Flow Constraint Areas (FCAs)
- 2005: General Aviation Airport Program (GAAP)
- 2006: Airspace Flow Program (AFP) / Adaptive Compression
- 2007: Departure Flow Management Prototype (DFM)

# CDM Today

---



- Collaborative Decision Making (CDM) is a joint government/industry initiative aimed at improving air traffic management through increased information exchange among various parties in the aviation community and improving automated decision support tools.
- **Participants:**
  - 17 Air Carriers
  - 2 Air Cargo Operators
  - 9 Air Taxi Operators
  - 2 Foreign Air Carriers
  - 2 Fractional Jet Operators
  - 3 Third Party Flight Planning Providers
  - 20 Aviation Industry Companies (e.g., Boeing, Lockheed Martin, Metron Aviation, Flight Explorer, etc)
  - 6 Colleges / Universities
  - 6 Government entities
  - 3 Professional Organizations (Air Transport Association, National Business Aviation Association, Airline Dispatch Federation)

# CDM Success

---



- Collaboration has permanently opened a window into a new Air Traffic Business paradigm
- A sensitivity to each others' needs and a recognition of system decision vice local decision result in a more efficient National Airspace System with equal or improved safety parameters.
- CDM is expanding Globally
- CDM technology and philosophy has migrated into Europe, Canada, and Mexico and is moving into China, South Africa, Australia and likely India.



# CDM Benefits

---

The use of CDM/TFM tools and procedures to proactively manage changes in system constraints results in significant operational savings:

<u>CDM Capability (partial list)</u>	<u>Annual Savings</u>
Ground Delay Programs	\$800M
Airspace Flow Programs	\$68M
Adaptive Compression	\$27M
Departure Flow Management	\$102M (future)

# CDM Benefits



## Environmental Benefits Derived from Ground Delay Savings

Initiative	Ground						CO2 (kg)
	Minutes Saved	Fuel Burned(kg)	CO(kg)	HC(kg)	NOX(kg)	SOX(kg)	
UGDP	480,000	4,000,058	134,590	20,529	16,982	3,862	12,400,179
GDP - Ration-By-Distance	67,600	563,341	18,955	2,891	2,392	544	1,746,358
GDP - Prob TFM	42,750	356,255	11,987	1,828	1,512	344	1,104,391
SEVEN - Replacing AFPs	223,271	1,860,618	62,604	9,549	7,899	1,797	5,767,917
SEVEN - Replacing Playbook reroutes							
SEVEN - Replacing FCA reroutes							
Integrated TMI	2,250,000	18,750,270	630,892	96,228	79,604	18,105	58,125,837
<b>TOTAL</b>	<b>3,063,621</b>	<b>25,530,543</b>	<b>859,029</b>	<b>131,024</b>	<b>108,389</b>	<b>24,652</b>	<b>79,144,682</b>

# CDM Benefits



## Environmental Benefits Derived from Airborne Delay Savings

<u>Initiative</u>	Airborne		
	Minutes Saved	Fuel Burned(kg)	CO2 (kg)
UGDP			
GDP - Ration-By-Distance			
GDP - Prob TFM	7,500	163,708	507,494
SEVEN - Replacing AFPs	-4,321	-94,317	-292,384
SEVEN - Replacing Playbook Re-routes	993,300	21,681,444	67,212,477
SEVEN - Replacing FEA/FCA Re-routes	144,250	3,148,644	9,760,797
Integrated TMI			
<b>TOTAL</b>	<b>1,140,729</b>	<b>24,899,479</b>	<b>77,188,384</b>

# Systems Thinking and CDM

---



- CDM opened our eyes to systems thinking
- There is a need to understand and practice both

# Systems Thinking

---



- What is systems thinking?
  - A discipline for seeing wholes
  - A conceptual framework for making full patterns clearer-to help us see how to change them effectively
- Straight lines vs. circles



# Systems Thinking

---



- Learning disabilities arise when we view the world in linear, not systematic ways
  - I am my position
  - The enemy is out there
  - Illusion of taking charge
  - Fixation on events
  - Delusion of learning from experience
  - Myth of the management team

# Systems Thinking

---



- The antidote to these learning disabilities:
  - Systems thinking
  - Personal mastery
  - Mental models
  - Shared vision
  - Team learning



# Systems Thinking

---

- Why do it?
  - We need it more than ever because we are becoming overwhelmed by complexity.
  - Complexity can easily undermine confidence and responsibility as in the frequent refrain “it’s all too complex for me” or “there’s nothing I can do, it’s the system”
  - People within the system must identify themselves as members of the entire industry rather than as members of “their component part”

# Systems Thinking

---



- The key to Collaboration (CDM):
  - Understanding customer needs
  - Understanding service provider needs
  - Developing a plan
  - Post operations analysis
  - Feedback

# Systems Thinking

---



- Systems thinking is a fact - you either do it more or less well or you do it poorly, but you always do it.
- Learn as much as you can about it and don't miss an opportunity to practice it.
- Thank you